

RESPONSIBLE PARTNERS, CERTIFIED PRODUCTION PLANTS

✓ We consider quality a cornerstone of our business.

✓ We comply with applicable standards and regulations for cosmetics and concerning traceability, which guarantees the safety and trustworthiness of our products.

✓ Our European and Asian factories have ISO certifications 22716, 14001 and 9001, as well as being certified by Ecocert, Ecolabel, Cosmebio and GMPC (Good Manufacturing Practices of Cosmetic Products).

✓ All our cosmetics are registered with the Cosmetic Portal Notification Products

(CPNP) in accordance with Regulation EC No 1223/2009.

✓ All our products follow traceability standards which allow us to monitor and act at each stage of the production chain.

✓ We have developed an efficient complaints registration system.

✓ We carry out customer satisfaction surveys annually.

